

Hello TRU Community,

Here are the instructions for how to join us for these live-streamed classes:

1. Make sure that you are logged into Tula Software.
2. You **MUST REGISTER** for these classes at least 1 hour before class begins.
3. You must either pay for the class, have credits on file or be an unlimited member to access these classes.
4. Approximately 10 minutes prior to the class start time, go back to the schedule and you will be able to **click the VIEW BROADCAST link** to join the class. **(note: you MUST be logged in and registered to see the broadcast link.)**

If you complete all these steps you should have no problem. It is difficult to problem solve 5 minutes before the class so we suggest you test run your software prior to taking the class.

Virtual hugs and love to all of you,
The TRU team

A COUPLE OF REMINDERS:

- please make sure your mic is on mute
- the link for web classes will expire 15 minutes after the start of class and your pass will be used. No exceptions.

A PROBLEM SOLVING TIP:

If you are not seeing the link: **Sign out of everything and then resign in.** Once you hit "**login**" it will take you to a separate pop up.

When that happens a message will pop up about **TRU YOGA** in the sentence. **That is a hyperlink - even though it doesn't highlight.** Click that and you should be redirected to the sign in - again - but the **View Broadcast** will then show up.